

General Terms of Use

1. Driver:

- a. Minimum driver age is 21 years, (requirement: 2-yr hold of driving license) for categories A, B, C
- b. For all other categories, minimum driver's age is 25 years, (requirement: 3-yr hold of driving license)
- c. Maximum driver's age for car rental, is 72 years
- d. For additional drivers, there is an extra charge of 5,00 € /day VAT included

2. Driving licence requirements:

- a. For members of European Union (including the UK) a driver's licence is required, issued at least one (1) year ago.
- b. For holders of driver's licenses from non-EU countries, in addition to their national driver's license, we require a valid "International Driver's License", issued at least one year ago.
- c. In case the above necessary documents are not demonstrated upon signing of the rental contract, renting cannot be possible. See Section 6.d of our cancellation policy for details.

3. Minimum period of rental:

- a. For all bookings, the minimum limit of renting is 1 day.
- b. Each hour of delay of returning the car, will result in a charge of 20% of the daily rate.
- c. A delay of over three hours will result a charge of one full-day's rate.

4. Fuel:

- a. The driver has to return the vehicle with at least the same amount of fuel in the tank as on the day that he/she picked up the car, otherwise he/she will be charged with the difference for the missing fuel.
- b. If the vehicle is returned with more fuel than what there was in the tank by the time of booking, No refunds will be issued.

5. Prices include:

- a. 24 hour roadside assistance [valid only on Kefalonia island]
- b. Unlimited Mileages
- c. Third Party Liability Insurance
- d. Free detailed map of Kefalonia
- e. Local taxes or VAT
- f. Free transfer from and to our office within 10 km.

6. Insurance:

- a. **Collision Damage Waiver (CDW)***
Included in the price of the rental and **carries an excess**, payable by the renter, to cover any damage to the car during the rental and the days that the car may be out of service. The company will require a deposit of the

excess amount on the collection of the car, please see the below categories and excess costs:

- i. 600.00 € (Euro) for Categories A, B, C
- ii. 800.00 € (Euro) for Categories D, E
- iii. 1000.00 € (Euro) Categories F, G

a. **Full Damage Waiver (FDW)* - (Upon Request)**

If the renter wishes to, he/she can acquire an upgraded insurance package, with a small additional charge. This is available upon request.

b. **Theft Protection Insurance (TPI) - (Included in price)**

This insurance covers only the car and not any personal belongings of the driver/passengers.

c. **Fire Protection Insurance (FPI) - (Included in price)**

Covers the rented car for fire.

*For all categories, insurance doesn't include tires, glasses, keys and undercarriage.

7. Traffic fines:

All fines resulting from the drivers conduct are borne solely by the renter and will be charged to their credit card.

8. Special Requests:

- a. Navigation system (GPS): Available on request with an extra charge
- b. Baby / Child / Booster Seats: Baby seats are available with an extra charge

9. Vehicle transport limits:

- a. Car insurance covers Kefalonia and Ithaca Islands only
- b. 24 hour roadside assistance is valid only on Kefalonia island
- c. Transferring the car by boat within the limits of the prefecture of Kefalonia & Ithaca is allowed: (Argostoli to Lixouri to Argostoli and Kefalonia to Ithaca to Kefalonia)